

To prevent the spread of infection Requests to Tourists

•Take measures against infectious diseases and enjoy your trip!





Physical Distancing



COVID-19 consultation desk (24 hours)

If you have a cough, fever, sore throat or other symptoms of Covid-19 infection, please call a general consultation center listed below.

Sapporo City

Emergency Medical Consultation Center Sappo # 7 1 1 9 (011-272-7119)



Asahikawa City

※ Japanese language only

Asahikawa COVID-19 consultation desk

0 1 6 6 - 2 5 - 1 2 0 1



Hakodate City

X Japanese language only

Hakodate COVID-19 consultation Center

0 1 2 0 - 5 6 8 - 0 1 9



Otaru City

X Japanese language only

Otaru COVID-19 consultation Center

0120-510-010



When you are outside Sapporo, Asahikawa, Hakodate, or Otaru

Hokkaido COVID-19 consultation Center

0120-501-507

Hokkaido Chatbot

Scan this QR code for detailed Information on Covid-19





■ Please scan this QR code for countermeasures in Hokkaido against the Covid-19.









To all travelers from overseas

Labor and Welfare's in Japan.

Please take out overseas travel insurance before visiting Japan.

Please scan this QR code for the border control measures arranged by Ministry of Health,

- Please take thorough measures against infectious diseases in Japan, such as wearing a mask.
- Please bring any medications or antipyretic analgesics that you take regularly.

"Mask Use Guidance" is on the backside -->

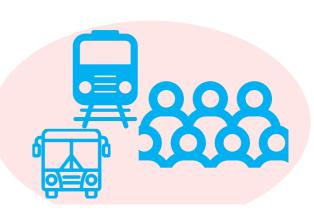
Mask Use Guidance Starting From 13 March 2023

Mask Use Will Largely Depend On Personal Choice instead of current general requirements

Mask use will be recommended for:



Medical institutions and nursing homes



In crowded trains or buses

Mask use will provide protection for:

People who have a higher risk of serious illness (*Especially in crowded settings)



Elderly People



Chronic liver disease Cancer Cardiovascular illness etc.

People with underlying medical conditions



Pregnant women

Please remember to be understanding and respectful of personal choices not to force someone to wear or take off their masks

*The operators are permitted to enforce certain regulations for its users and employees on its premises





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